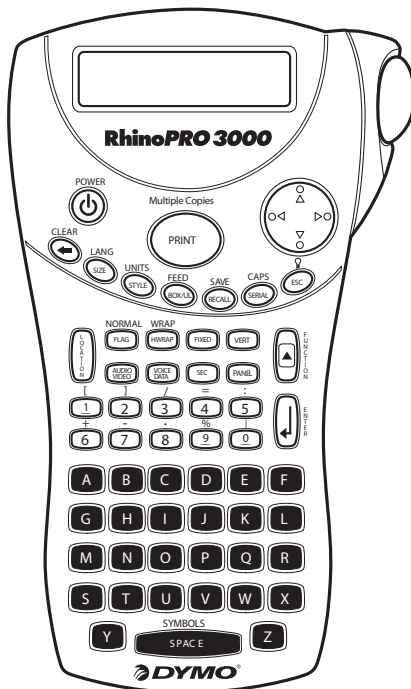




RhinoPRO 3000

Instruction Manual



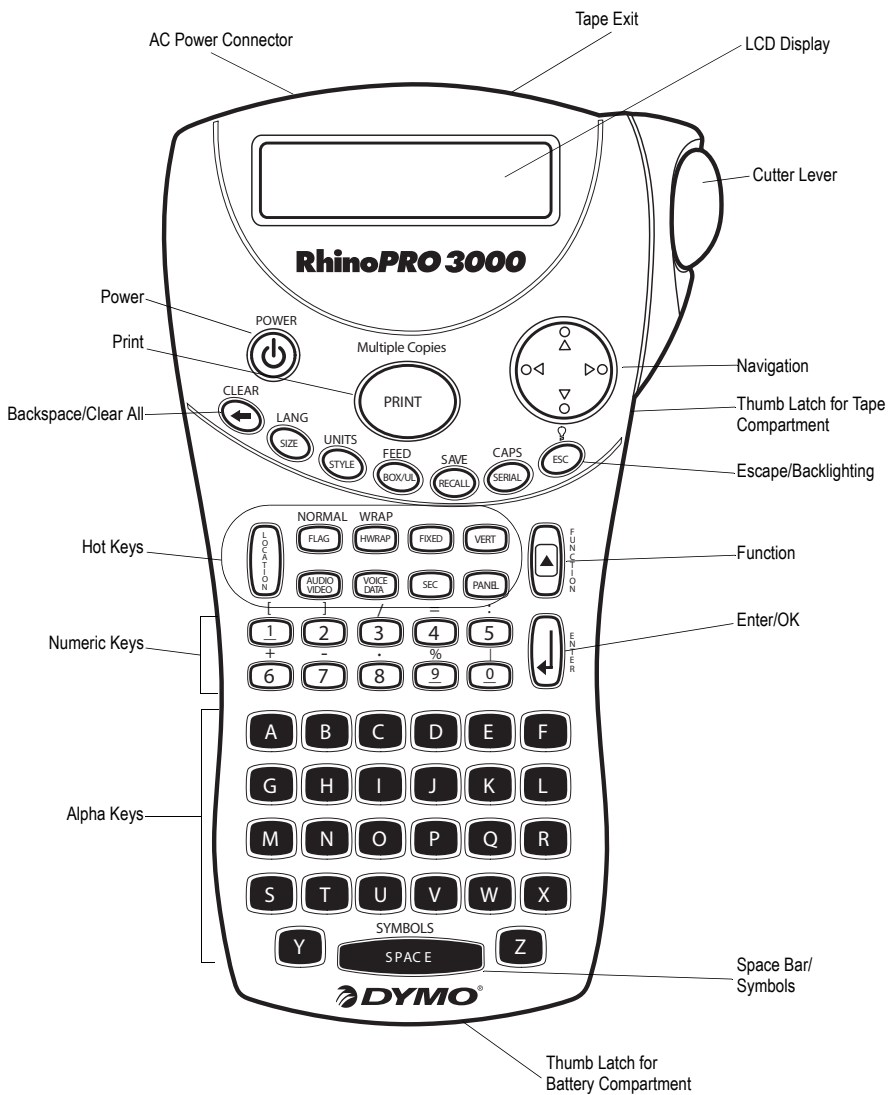


Figure 1 RhinoPRO 3000 Printer

About Your New Printer

With your new DYMO RhinoPRO™ 3000 label printer, you can create a wide variety of high-quality, self-adhesive labels. You can choose to print your labels in many different sizes and styles. The printer uses DYMO RhinoPRO Industrial label cassettes in widths of 3/8" (9 mm), or 1/2" (12 mm). RhinoPRO label cassettes are also available in a wide range of materials.

Visit www.dymo.com/industrial for information on obtaining tapes and accessories for your printer.

Warranty Registration

Please complete the warranty registration card and return it to the appropriate address, or you can register online at www.dymo.com/industrial.

Getting Started

Follow the instructions in this section to print your first label.

Power Supply

The printer is powered by standard batteries or an AC power adapter. To save power, the printer will automatically turn off after five minutes of inactivity.

Inserting the Batteries

The printer uses six 1.5 volt AA alkaline batteries.

To insert the batteries

1. Press the thumb latch on the bottom of the printer to open the battery compartment door. See Figure 2.

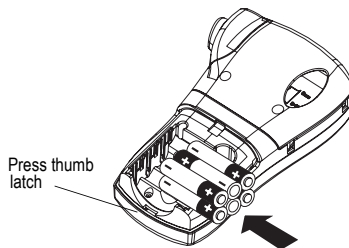


Figure 2

2. Insert the batteries following the polarity markings (+ and -).
3. Close the battery compartment door.



Remove the batteries if the printer will not be used for a long period of time.

Connecting the AC Adapter

You can also use an optional AC power adapter to power the printer. Connecting the AC adapter disconnects the batteries as a power source.

To connect the AC adapter

1. Plug the power adapter into the power connector on the top of the printer.

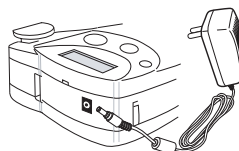


Figure 3

2. Plug the other end of the power adapter into a power outlet.

Inserting the Tape Cassette

Your printer comes with one label tape cassette. Visit www.dymo.com/industrial for information about purchasing additional label cassettes.

To insert the tape cassette

1. Press the thumb catch on the right side of the printer to open the tape cassette door.
2. Make sure that the tape cassette switch is set to 9/12 mm. See Figure 4. A notch in the cassette fits over the switch when the cassette is in the correct position.



The first time you use the printer, remove the protective cardboard insert from between the print head and pinch roller. See Figure 4.

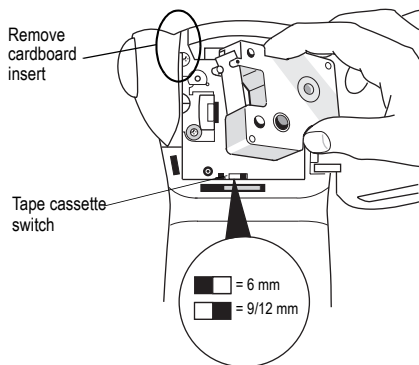


Figure 4

3. Make sure the tape and ribbon are taut across the mouth of the cassette and that the tape passes between the guideposts.
4. Insert the cassette with the tape and ribbon positioned between the print head and pinch roller. See Figure 5.

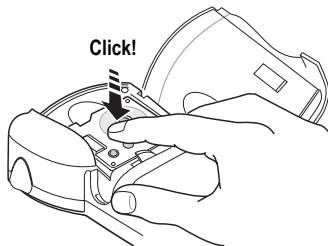


Figure 5

5. Press firmly until cassette clicks into place. Make sure tape and ribbon are positioned correctly.
6. Close the tape cassette door and press  to turn on the power.

Settings

You can select the language and corresponding units of measure you want the printer to use.

Selecting a Language

Several language-related features are determined by the language setting, such as availability of special characters. Three languages are available: English (default), Spanish, and French.

See **Using International Characters** on page 6 for information about international characters.

To select a language

1. Press  + **SIZE**.
2. Use the arrow keys to select the language.
3. Press  to set the language.

Selecting Units of Measure

You can set the units of measure to display as inches (default) or millimeters.

To set the units of measure

1. Press  + **STYLE**.
2. Use the arrow keys to select **inches** or **mm**.
3. Press  to set the units of measure.

Printing Your First Label

You are now ready to print your first label.

To print a label

1. Enter text to create a simple label.
2. Press **PRINT**.
3. Cut the label by pressing the cutting lever towards the back of the printer. See Figure 6.



Figure 6

4. Remove the label.

Congratulations! You have printed your first label. Continue reading to learn more about the options available for creating labels.

Getting to Know Your Printer

Become familiar with the location of the feature and function keys on your printer. See Figure 1 on the inside front cover of this manual. The following sections describe each feature in detail.

Power

The **POWER** button turns the power on and off. If no keys are pressed after five minutes, the power is switched off automatically.

LCD Display

The printer's LCD display typically shows a row of thirteen characters. However, you can enter up to 99 characters and/or spaces.

Feature and function indicators appear on the top, side, and bottom of the display to indicate that a feature or function is selected. See Figure 7.

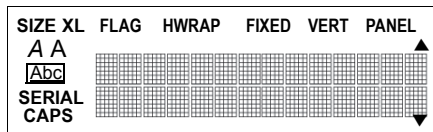


Figure 7

Backlighting

When the printer is used in a low-light environment, the display may become difficult to read. The backlighting feature lights the display.

- ◆ Press **FUNCTION** + **ESC** to turn backlighting on and off.

Caps Key

The Caps key toggles capitalization on and off. When Caps mode is turned on, the Caps indicator is shown on the display and all letters that you enter will be capitalized. The default setting is Caps mode on. When Caps mode is off, all letters entered appear in lower case.

- ◆ Press **FUNCTION** + **SERIAL** to turn CAPS mode on and off.

Function Key

The Function key **FUNCTION** is used to select the function or symbol printed above a key. For example, when you press **SIZE**, the Font size menu appears in the display; however, if you press **FUNCTION** + **SIZE** together, the Language menu appears.

Backspace Key

The Backspace key **BACKSPACE** removes the character to the left of the cursor. Pressing **FUNCTION** + **BACKSPACE** clears the current label text. Text size and other settings remain unchanged.

Escape Key

The Escape key (ESC) returns you to the starting point from within any function.

Navigation Key

You review and edit your label using the arrows on the Navigation key. You can also view menu choices, and then press (↓) to make a selection.

Designing Your Label

You can choose from a number of formatting options to enhance the appearance of your labels.

Changing the Font Size

You can print the text on your label in four font sizes: small, medium, large, and extra-large.

S M L XL

! The font size you can use depends on the size of label tape installed and the printing option you have selected.

To set the font size

1. Press (SIZE).
2. Select a font size and press (↓).

Changing the Font Style

You can print the text on your label in three styles: normal (default), italic, or outline. The selected font style applies to all characters on the label.

To set the font style

1. Press (STYLE).
2. Use the arrow keys to select a font style.
3. Press (↓).

Adding a Box or Underline

You can further highlight your text by choosing a box or underline style. See Figure 8.

DYMO	Normal
DYMO	Square Box
DYMO	Underline

Figure 8

A label can be underlined or enclosed in a box, but not both together. When you apply the underline style to a two-line label, both lines are underlined. When you apply a box to a two-line label, the entire label text is enclosed in a single box.

To add a box or underline

1. Press (BOX/UL).
2. Select box or underline style and then press (↓).

Creating Multi-Line Labels

You can create multi-line labels depending upon the size of the label tape, as follows:

Tape Size	3/8" (9 mm)	1/2" (12 mm)
Number of Lines	2	2

To create a multi-line label

1. Type the text for the first line, and press (↓).
2. Type the text for the next line.

Using International Characters

The printer supports the extended Latin character set using RACE technology. Similar to using a mobile phone keypad, typing a letter multiple times quickly will scroll through variations of that letter.

For example, if French is selected as the language and you repeatedly press the letter **a**, you will see **a â â æ** and so on through all the variations available. The character variations and the order in which the variations appear depend on the language you have selected to use.

Adding Symbols

The printer supports the extended symbol set as shown in Figure 9.

A	!	ı	?	¿	.
B	,	'	#	%	&
C	;	"	+	=	*
D	-	:	/	(	)
E	~	\	@	±	½
F	\$	£	¢	\$	¼
G	↓	↑	→	←	—
H					
I					
J					
K					
L					
M					
N					
O					

Figure 9

To add a symbol

1. Press + . The first row of symbols shown in Figure 9 is displayed.
2. Use the arrow keys to move to the desired symbol. You can move horizontally and vertically through the rows of symbols.
3. When you locate the symbol, press to add the symbol to your label.

Saving your Label

You can save up to 25 labels in memory.

To save a label

1. Type your label text.
2. Press + to display the memory locations. Each memory location is identified by a number (01, 02 ... 25). If a memory location contains a saved label, the label content is displayed next to the number.
3. Use the arrow keys to select an empty location.
4. Press to save the label.

Recalling from Memory

Once a label is saved to memory, you can recall the label to print or edit.

To recall a label from memory

1. Press . The memory locations are displayed.
2. Use the arrow keys to find the memory location for the label you want and then press .

Deleting a Label from Memory

When you no longer need a stored label, you can delete it from memory.

To delete a label from memory

1. Press **(RECALL)**. The memory locations are displayed.
2. Use the arrow keys to move to the memory location that contains the label you want.
3. Press **(A) + (←)** and then press **(ESC)** to clear the memory location.

Using the Hot Key Functions

Your printer includes several Hot Key™ functions that allow you to print specific types of labels. Hot Keys are available for printing flag, wrap, fixed-length, distribution panel, and vertical labels.



When you select flag, wrap, fixed, or vertical print modes, the labelmaker remains in that print mode until you either select another hot key or select normal mode.

To select normal mode

- ◆ Press **(A) + (FLAG)**.

Printing in Flag Mode

Flag labels wrap around a wire or cable leaving the text part of the label extending out from the cable. See Figure 10.

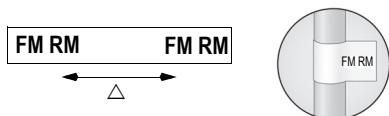


Figure 10

The default diameter is 3/8" (9 mm). The length of the label tape between the label text (Δ) is approximately 1.1" (28.27 mm).

The text on flag labels is automatically printed on both ends of the label leaving a blank space in the middle that wraps around the cable. When the label is applied to the cable, both ends of the label are applied back to back leaving a tail or *flag*. The result is a label that can be read from both sides.

To print a flag label

1. Press **(FLAG)**.
2. Enter the text for the label and press **(PRINT)**.

Printing Wrap Labels

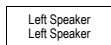
You can create labels that *wrap around* a cable or wire. A line of text is placed horizontally or vertically along the width of the cable, and repeated so that you can read the label from any angle.

Horizontal Wrap Labels

Horizontal wrap labels can contain letters, numbers, or symbols.

To print horizontal wire wraps

1. Press **(HWRAP)**.
2. Enter the label text and press **(PRINT)**.

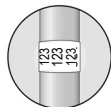
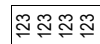


Vertical Wrap Labels

Vertical wrap labels are printed in a fixed length of 1.5" (40 mm) and can contain up to five letters or numbers; but no symbols.

To print vertical wrap labels

1. Press **(A) + (HWRAP)**.
2. Enter the label text and press **(PRINT)**.



Printing Fixed-Length Labels

Normally, the length of the label is determined by the length of the text entered. However, you may wish to make a label for a specific purpose that is a fixed length regardless of the length of the text.

You can specify a fixed length for a label in 0.1" (2 mm) increments between 1.5" (40 mm) and 25.0" (650 mm). The preset fixed length is 1.5" (40 mm). Any change you make to the fixed length setting remains in effect until you change it.

To set the label length

1. Press **FIXED**.
2. Use the arrow keys to select the label length and press **↓**.
3. Enter the text for the label and press **PRINT**.

▼ If multiple copies of a fixed-length label are printed, cut marks are printed between each label.

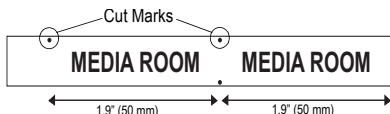
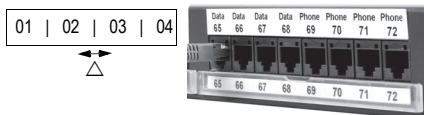


Figure 11

Printing Distribution Panel Labels

Distribution panel mode allows you to create a label that contains *boxes* of information for labeling multiple items in one location; for example, a number of ports on a distribution panel. You define the number of boxes to label, set the length and enter the text for each box, and then print. The result is a long label with correctly spaced boxes of text for each port.



To print a distribution panel label

1. Press **PANEL**.
2. Enter the number of boxes and press **↓**.
3. Select the length of the boxes and press **↓**. The default length is 1.5" (40 mm).
4. Select 1 or 2 lines of text, and press **↓**.

5. Enter the text for the first box and press **↓**.

If you selected two lines of text, the display shows TextBox01Row2 indicating row 2 of box 1.

6. Enter the text for the second line and press **↓**.

The text for this box automatically prints and you are ready to enter text for the next box.

7. Repeat steps 5 and 6 until all boxes are printed.

Printing Vertical Labels

Labels can be printed with the text running vertically. For two-line labels, the second line prints directly below the first line, separated by a space.

P
A
N
E
L
1

To print vertically

1. Press **VERT**.
2. Enter the text for your label and press **PRINT**.

Using the Pre-defined Text Keys

Your printer includes four Hot Keys that allow you to access pre-defined text. These Hot Keys include Location, Audio/Video, Voice/Data, and Security.

To add text to a label

1. Press one of the text Hot Keys.
2. Select the label text using one of the following methods:
3. Use the arrow keys to scroll through the list.
4. Press the first letter of the text label you wish to use. The cursor jumps to the first label that begins with that letter.
5. Press **↓** to insert the text on the label.

The pre-defined text available on each Hot Key is shown on the next page.

Location Hot Key

Attic	Laundry Room
Back	Left
Basement	Library
Bath	Living Room
Bedroom	Lobby
Billiards Room	Lower
Center	Main Floor
Closet	Master Bath
Deck	Master Bedroom
Demarc	Media Room
Den	Office
Dining Room	Outside
Dressing Room	Patio
Floor	Play Room
Foyer	Pool
Front	Porch
Garage	Right
Gate	Sitting Room
Guest Bath	Spa
Guest House	Study
Guest Room	Sunroom
Gym	Theater
Hot Tub	Upper
Inside	Utility Room
Kitchen	

Audio/Video Hot Key AUDIO VIDEO

Analog	Projector
CATV	Remote
CD	RF
Center Back Speaker	RGB
Center Front Speaker	Right Back Speaker
Component	Right Front Speaker
Composite	Right Outdoor Speaker
Digital	Right Side Speaker
DVD	Right Surround Speaker
DVI	RS-232
DVR	SAT
HDMI	Speaker
HDTV	Subwoofer
IR	Surround
Keypad	S-Video
Left Back Speaker	Tape
Left Front Speaker	Touch Screen
Left Outdoor Speaker	TV
Left Side Speaker	VCR
Left Surround Speaker	VESA
Monitor	Video Game
Optical	Volume Control
Phono	Zone

Voice/Data Hot Key VOICE DATA

Cable Modem	LAN
CO	Laptop
Demarc	Network
Desktop	Phone
DSL	Phone System
DSLAM	USB
Fax	VoIP
Internet	Wireless

Security Hot Key SEC

Back Door	High Water
Camera	Horn
Carbon Monoxide	Keypad
CCTV	Low Temp
Cell	Motion Sensor
Contact	Phone
Controller	PIR
Door	Pool
Door Contact	Power
Driveway	Remote
Dual Tech	Sensor
Duct	Shock Sensor
Fan Cutoff	Siren
Front Door	Sliders
Garage Door	Smoke Detector
Gas	Spare
Gate	Strobe
Glass Break	Water Detector
Ground	Window
Heat Detector	Window Sensor

These pre-defined text keys can be very powerful when used with flag and wrap mode. The following example shows how to quickly print a flag label for a speaker wire in your home-entertainment system.

1. Press FLAG to turn on Flag mode.
2. Press AUDIO VIDEO. The first audio/video text, Analog, appears in the display.
3. Press the letter L. Left Back Speaker appears in the display.
4. Press  to add the text to the label.
5. Press PRINT. The flag label prints.

Left Back Speaker

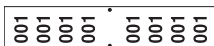
Left Back Speaker

Printing Options

You can choose to print multiple copies of the same label, print serialized labels, or print a combination of both.

Printing Multiple Copies

You can print up to 50 copies of the same label at one time. When printing multiple copies, a dotted cut-line is printed between each label.



To print multiple copies

1. Press + .
2. Press the to increase the number of copies to print. The default is 2 copies.
3. Press the to decrease the number of copies (maximum is 50).
4. Press to begin printing.

You may notice a brief pause in printing between each label for more complex formats.

When printing is finished, the number of copies to print returns to 2.

Serializing Your Labels

You can print serialized labels numerically or alphabetically. Numbers can be incremented from 1-99 and letters from A-Z.

You can serialize any number or letter by placing the cursor (|) behind the position to be incremented, such as the number 2 in 12|3 or the letter B in AB|C. For example, with the cursor behind the 2 in 12|3 and the increment #=3, the resulting labels would print as 123, 133, and 143.

123	133	143
-----	-----	-----

Figure 12

When the letter Z or the number 9 is reached during serialization, a letter or number is added to increase the increment. For example, Z increments to AA and 9 increments to 10.

When a space is present in a string to be serialized, only the numbers or letters after the space are serialized.

To serialize your labels

1. Enter the text for your label.
2. Use the arrow keys to move the cursor behind the letter or number to serialize.
3. Press .
4. Select the increment and press .

Printing begins automatically.

Advancing the Label Tape

The default leader space for all labels is approximately 7/16" (11.5 mm). To add additional blank space to the beginning or end of your label, you can feed the tape in 0.25" (6 mm) increments.

To feed the label tape

- ◆ Press + .

Adjusting Print Quality (Advanced)

Depending on the label material you choose, you may need to lighten or darken the print on the label. Adjusting the print head temperature allows you to control the print quality (± 20).

To set the print head temperature

1. Press + .
2. Use the arrow keys to select the print head temperature and press .
3. Repeat as necessary until you are satisfied with the print quality.

Cleaning Your Printer

Your printer is designed to give you long and trouble-free service, while requiring very little maintenance.

Clean your printer from time to time to keep it working properly. Clean the cutter blade each time you replace the label cassette.

To clean the cutter blade

1. Remove the label cassette.
2. Place the tip of a ball-point pen or pencil on the L-shaped piece as shown in Figure 13, and press the piece down.

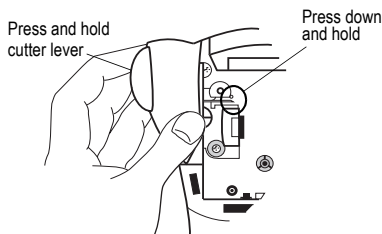


Figure 13

3. While holding the L-shaped piece down, press and hold the cutter lever to expose the cutter blade.
4. Use a cotton ball and alcohol to clean both sides of the blade.
5. Release the cutter lever.

To clean the print head

- ◆ Clean the print head using the cleaning tool located inside the tape compartment lid.

You can also use the optional cleaning pen to clean the cutter blade and print head.

Troubleshooting

Review the following possible solutions if you encounter a problem while using your printer.

Error Message/Problem	Solution
No display	• Ensure the printer is turned on. • Replace discharged batteries.
Poor Print Quality	• Replace discharged batteries. • Ensure tape cassette is installed properly. • Clean the print head. • Replace the tape cassette.
Poor Cutter Performance	Clean the cutter blade. See Cleaning Your Printer .
L= n.nn" (or nnnn.n mm) Fixed length setting is too small for text.	• Set the fixed length to a size longer than the text, or • Decrease the amount of text.
Text Too Long Exceeded maximum number of characters in buffer.	Delete some or all of the buffer text.
Too many lines Exceeded maximum number of lines allowed.	Select another format.
Print Error Undetermined printer error.	Check for label jam, empty label cassette, discharged batteries, or other problems.
Tape Too Small Tape size is too small for label content entered.	• Insert a larger size label cassette, or • Decrease the size of the label content.
No Tape Label cassette missing or empty.	Insert a new label cassette.
Battery low Batteries almost discharged.	Replace batteries or connect AC power adapter.
Tape Jam Motor is stalled due to label jam.	• Remove jammed tape and replace label cassette. • Clean cutter blade.

If you still need assistance, contact DYMO Customer Support for your country. A list of contact numbers for each country is included on the inside back cover of this manual.

Documentation Feedback

We are constantly working to produce the highest quality documentation for our products. We welcome your feedback. Send us your comments or suggestions about our documentation. Please include the following information with your feedback:

- Product name, version number, and page number
 - Brief description of content (instructions that are inaccurate or unclear, areas where more detail is needed, and so on)
- We also welcome your suggestions about additional topics you would like to see covered in the documentation.

Send email messages to: **documentation@dymo.com**

Please keep in mind that this email address is only for documentation feedback. If you have a technical question, please contact Customer Support.

This product is CE marked in accordance with the EMC directive and the low voltage directive and is designed to conform with the following international standards:

US FCC Class B Compatibility

Safety - EN 60950, IEC 950, UL 1950

EMC Compatibility EN 61000 3-2/3; EN 61000 4-2/3/4/5/6/8/11; ENV 50204;

EU Immunity – EN 55024 & addendums A1, A2 Electromagnetic Compatibility (EMC) - Information Technology equipment, Immunity Characteristics

Emissions – EN 61000-6-3: Electromagnetic Compatibility (EMC) - Part 6: Generic Standards - Section 3: Emission standard for residential, commercial and light industrial environments.

Esselte is an ISO 14001 registered company. Plastic components of this printer have been marked to enable final disposal in a manner that is sensitive to the environment.

Contacting Customer Support

The following table provides a list of telephone numbers to reach DYMO Sales and Support departments. You can also reach DYMO at www.dymo.com.

Country	Telephone Support	Fax Support
Australia	1800/ 633 868	1800/ 817 558
Austria	01/ 599 14 20 12	02/627-400-160
Belgium	02/ 713 38 08	+31/ 20/ 581 93 80
Canada	(800) 263-6105	
Czech Republic	02/619 12 720	+02/619 12 730
Denmark	35 25 65 08	+31/ 20/ 581 93 80
Finland	09 229 07 04	+31/ 20/ 581 93 80
France	01/69 32 49 32	+31/ 20/ 581 93 80
Germany	069/ 66 56 85 29	+31/ 20/ 581 93 80
Hong Kong	+852 2527 1928	
Hungary	1 424 6600	1 424 6601
Ireland	(+35)3 14118934	
Italy	02/ 45 28 13 08	+31/ 20/ 581 93 80
Mexico	+01 5368 2066	
The Netherlands	020/581 93 86	020/ 581 93 80
New Zealand	0800 803 966	0800 737 212
Norway	22 97 17 10	+31/ 20/ 581 93 80
Poland	00800/311 12 50	+31/ 20/ 581 93 80
Slovakia	(+420) 2/619 12 720	(+420) 2/619 12 730
Spain/Portugal	91/662 31 49	+31/ 20/ 581 93 80
Sweden	08/ 632 00 57	+31/ 20/ 581 93 80
Switzerland	01/342 04 66	+31/ 20/ 581 93 80
Turkey	212/ 286 26 30 PBX	212/ 286 26 28
United Kingdom	(+44) 020/ 7341 55 29	+31/ 20/ 581 93 80
United States	(203) 588-2500	

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